



Accessibility Commitment

Tayside Community Residential & Support Options (TCO) welcomes and encourages people living with disabilities to use our services. TCO will provide access to our services for people with disabilities in a way that respects their right to dignity, independence and integration.

TCO strives to provide service to everyone in a welcoming and supportive environment. TCO will consider the individual needs of people with disabilities in delivering service by:

- Considering individual and special needs when applying TCO policies and rules
- Communicating with people in a way that meets their needs
- Welcoming feedback and suggestions about services in a variety of formats
- Welcoming accompanying support devices
- Offering a range of assistive devices
- Welcoming service animals
- Letting people know if services are not available where possible, for example, if a program is going to be closed or if the website is not available
- Ensuring emergency responses address accessibility
- Training staff and volunteers to provide the best possible service
- Providing a forum for addressing concerns or challenges associated with accessing our services
- Providing opportunities for continuous improvement and regular review of accessibility policies and procedures

If you have any questions or concerns about accessing our services, please contact:

Tayside Community Residential & Support Options
Suite #22, 40 Sunset Blvd., Perth, ON K7H 2Y4
Phone: 613-264-0953
Email: info@tayside.ca